



Longreach Home and Community Care

19 Duck Street Longreach, QLD
Commonwealth Home Support Program
Home Assist Secure Program
www.longreachhacc.org.au

PO Box 247, Longreach, QLD. 4730
Tel: (07) 4658 1416 or 4658 0114
Tel: (07) 4658 0671 Fax: (07) 4658 1636
email: coordinator@longreachhacc.org.au

Fee Structure 2026 - 2027

Please find below our Fee Structure for 2026 -2027. All CHSP participants will be invoiced monthly for services delivered. Fees play an important role in the delivery of the CHSP program and contribute to ensuring that services can be sustainably delivered to those who need them in our community.

Service	Detail	Contribution
Personal Care	Personal care includes help with bathing, dressing, grooming, etc.	\$20.00 per hour
	Assistance with medication	\$2.00 per visit
Domestic Assistance	General house cleaning such as vacuuming, mopping, bed making and other domestic duties. Laundry	\$12.50 per hour
Nursing Care RN/ EN	Development of medication care plan / wound care management plan / nursing care plan.	\$5.50 per visit
	Dressings for wound care will incur a cost and the consumer will be invoiced for the dressings.	\$10 bandages
	Diabetes management, recording BGL, checking blood pressure, administration of medication.	\$5.50 per visit
	Clinical care assessments and reviews will occur throughout the year depending on complexity of clinical care need and/or changes to a person’s health.	\$5.50 per hour
	Prescription pickup and in-home delivery	\$5.50
Transport	Direct transport is available to attend medical appointments, chemist, optometrist, dental and other medical services. Transport times are:	\$6.00 per trip (one-way)
	Monday-Thursday: 9:00am-2pm	
	Friday: 9:00am – 12pm	
Bookings must be made 24 hours in advance.		
Home Maintenance and repairs	Maintenance services must be linked to assisting participants to maintain their independence, safety, accessibility and health and wellbeing within the home environment. This does not include renovation work. Cost of materials will be charged to the participant.	\$10.00 per call out fee.



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Home Maintenance	Yard maintenance includes mowing and does not include beautification or landscaping.	\$10.00 per hour
	In-home visitation or telephone welfare calls	\$0
Social Support and Community Engagement - Individual	<i>Requests for staff to complete alternate duties while rostered for a social welfare in-home visit will incur a contribution fee</i>	\$5.00 per visit
	Accompanied/ unaccompanied shopping	\$5 per hour
	Assistance with digital technologies	\$5 per visit
	Accompanied medical appointments (direct care worker waiting at medical centre with participant)	\$5 per hour
Social Support – group	Staff assisting participants to engage in structured group sessions, including Cards, Bingo, lunches.	\$3 per session
Centre-based respite	Attendance/participation in structured group excursions/activities designed to develop, maintain and support the capacity for independent living and social interactions.	\$5.50 per hour
Flexible Respite Care	A respite worker can look after the person needing care to allow the carer to take a break. This includes home-based and centre-based care.	\$5.50 per hour

Payment of Invoice

You may choose to pay your invoice via direct deposit, in cash at the office, by post or electronic funds transfer.

Financial Hardship

If you are experiencing financial hardship and are unable to pay the full standard fee, you may be eligible for reduced fees and/or a payment plan.

If you wish to discuss the consumer contribution fees or access to a payment plan or financial hardship assistance, please call me on (07) 4658 1416.

Kym Webb

Kym Webb

Co-ordinator, Longreach Home and Community Care