



Longreach Home and Community Care

19 Duck Street Longreach, QLD
Commonwealth Home Support Program
Home Assist Secure Program
www.longreachhacc.org.au

PO Box 247, Longreach, QLD. 4730
Tel: (07) 4658 1416 or 4658 0114
Tel: (07) 4658 0671 Fax: (07) 4658 1636
email: coordinator@longreachhacc.org.au

Fee Structure 2025 - 2027

Please find below our Fee Structure for 2025 -2027. While the Government provides funding for CHSP services, clients are also required to contribute towards the cost of CHSP services they receive, by payment of a nominal amount, if they can afford to. All CHSP participants will be invoiced on a monthly basis for services delivered. Fees play an important role in the delivery of the CHSP program and contribute to ensuring that services can be sustainably delivered to those who need them in our community.

Service	Detail	Contribution
Personal Care	Personal care includes help with bathing, dressing, grooming, etc.	\$5.00 per day
Domestic Assistance	Domestic support workers provide assistance with essential services such as vacuuming, mopping, laundry, bed making and other domestic duties.	\$10.00 per hour
Nursing Care	Development of medication care plan / wound care management plan / nursing care plan.	\$5 per visit
	Dressings for wound care will incur a cost and the consumer will be invoiced for the dressings.	\$10 bandages
	Diabetes management, recording BGL , checking blood pressure, administration of medication.	\$5 per visit
	Clinical care assessments and reviews will occur throughout the year depending on complexity of clinical care need and/or changes to a person's health.	\$5 per visit
	Prescription pickup and in-home delivery	\$5
Transport	Direct transport is available to attend medical appointments, chemist, optometrist, dental and other medical services. Transport times are:	\$10.00 return
	Monday-Thursday: 9:00am-2pm	\$5.00 per trip (one-way)
	Friday: 9:00am – 12pm	\$5 for unplanned transport during scheduled time
	Bookings must be made 24hours in advance.	
Home Maintenance and repairs	Maintenance services must be linked to assisting participants to maintain their independence, safety, accessibility and health and wellbeing within the home environment. This does not include renovation work.	\$5.00 per call out fee.
	Yard maintenance includes mowing and does not include beautification or landscaping.	\$5 per service
Social Support and Community Engagement - Individual	Encourages social interaction through in-home visitation, telephone welfare calls and engagement in other social activities as preferred.	No cost
	Accompanied shopping	\$5 after first hour
	Assistance with digital technologies	\$5 per visit



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	Assistance at medical appointments (direct care worker waiting at medical centre with participant)	\$5/ per hour
Social Support – group	Assists participants to engage in structured group sessions, including cards and Bingo.	\$2 per session
Centre-based respite	Attendance/participation in structured group excursions/activities designed to develop, maintain and support the capacity for independent living and social interactions.	Varies depending on activity.
Flexible Respite Care	A respite worker can look after the person needing care to allow the carer to take a break. This includes home-based and centre-based care.	Clients are required to pay for any costs involved.
Linen	Linen services include washing of bed sheets – hanging out, bringing in and folding dry washing. This requires return travel for support workers.	\$10 for this service

CHSP services are only available Monday to Friday 7am – 2pm.

Transport service is available up to 15kms and the return trip is chargeable with/without client. A trip is one way.

Payment of Invoice

You may choose to pay your invoice via direct deposit, in cash at the office, by post or electronic funds transfer.

If you wish to set-up a monthly account, please request an Account Application Form from the Finance Officer.

Changes to Client Fees

Longreach HACC review our client contribution fees annually to ensure our services remain sustainable. If fees are changed you will be provided a minimum of 30 days' notice.

The Consumer Advisory Body contribute to the review of fee structure. Our fee structure is also available to view on our website.